

GREG WATSON SHOWING CANES AND WHIPS TERMS AND CONDITIONS

- All Greg Watson Showing Canes and Whips carry a warranty for faulty workmanship only.
- Our warranty does not cover damage due to what we may deem inappropriate use/and or neglect.
- Bamboo showing canes are not manufactured as a training aid and are **strictly** a decorative showing accessory **only**. They will not withstand the same treatment as a synthetic or leather whip.
- Our items will not withstand misuse. Bamboo, even though reinforced with a metal shaft will not withstand constant misuse without shattering or splitting. Naturally any mount will chip or dent if dropped or misused. Greg Watson Showing Canes and Whips will not be held responsible if we deem an item has been intentionally misused and the client will be charged a repair fee.
- Bamboo is a product of nature and therefore is subject to variations in finish and straightness. Whilst the raw product is hand chosen for quality, appearance and consistency, it may not always be possible to provide a uniformly even/straight piece of cane .
- Rhinestone sphere mounts and/or rhinestone handles used on our canes/whips may snag attire, gloves or manes if contact is made. Warranty will not cover dislodged rhinestones in this occurrence.
- All crystals used are glass. Naturally if these are dropped, they will chip. Warranty not does cover chips or shattering due to misuse.
- Suede and leather: leather colours can vary with each individual skin and the subsequent dying of each hide. All leather items will be matched as closely as possible to the required tone.
- For covered turnout canes, the onus is on the client to provide a piece of saddlery, ie the browband for the leather to be matched as closely as possible.
- Greg Watson Showing Canes and Whips will not be held responsible if purchaser is unhappy, after ordering, then receiving their choice of colour, length or other made to order specifications.
- Please contact us within 7 days of receipt of product. We will remake or refund only if the product is found to be faulty, return postage will be free of charge.
- Postage and handling costs are non refundable and custom leather work **MUST** be returned via registered post or international insured post (complete with tracking number.)
- ***No Responsibility will be taken by Greg Watson Showing Canes and Whips for any items lost in the post if not returned via registered or international courier post.***

(Products being returned, must be returned in the same condition as they were received ie. unused or undamaged)

**GREG WATSON SHOWING CANES AND WHIPS DOES NOT ACCEPT
RESPONSIBILITY FOR THE MISUSE, ACCIDENTAL DAMAGE OR NORMAL
WEAR & TEAR OF ANY OF OUR PRODUCTS**

Without infringing on any of your statutory rights.